

## **M. Gaze & Co Ltd Quality Policy**

At M. Gaze & Co Ltd, we believe that the best approach to meeting the needs of our customers and their expectations is to provide effective systems and processes on a constant basis.

Quality is important to us as we passionately care about our customers, suppliers and all our staff, as well as the quality of service provided to them. We stand for the promises

we make to our customers, we are able to provide a high standard of care and maintain a strong working relationship with them. We do this to ensure that our customer's experience of M. Gaze is exciting and rewarding.

Here at M. Gaze and Co Ltd, all of our employees are required to deliver our services through the mandatory processes we provide. We aim to retain our status and strive to continually improve the services that we provide.

Each of our Directors is responsible for the quality of service we provide to our customers. Continuous training and monitoring is provided to ensure that a high quality service is delivered.

Signed

Rebekah Gaze  
Director

Dated: 01/07/2020  
Review Date: 30/06/2021